### **BMW CONNECTED DRIVE.** Service Availability Matrix.









Advanced Automatic Collision Management         2014         2014         Mar-08         2009         2013         2013         2011         2015         Apr-08         2009         2013         2013         2011         2015         Apr-08         2009         2013         2013         2011         2015         Apr-08         2009         2013         2013         2014         2004         2004         2013         2013         2014         2004         2004         2013         2013         2014         2004         2004         2014         2014         2014         2014         2004         2004         2013         2013         2013         2014         2004         2004         2014	Feature	i3	i8	2 Series	3 Series	4 Series	5 Series	6 Series	7 Series	8 Series	X1	X2	Х3	X4	X5	X6	X7	Z4
Collision Management         2014         2014         Sep-03         2014         2004         2004         2013         2018         2014         2004         2004         2013         2018         2014         2004         2004         2013         2018         2014         2004         2004         2013         2018         2014         2004         2004         2013         2018         2014         2014         2004         2009         2018         2018         2014         2014         2004         2009         2018         2018         2014         2015         2004         2008         2019         2013         2018         2014         2015         2014         2015         2014         2015         2014         2015         2014         2015         2019         2018         2018         201		2014	2014	2014	Mar-08	2014	Mar-08	Mar-08	2009	2019	2013	2018	2011	2015	Apr-08	Apr-08	2019	2009
Enhanced Roadside Assistance         2014         2014         2014         2004         2004         2003         2018         2018         2014         2004         2009         2009         2009         2019         2013         2018         2014         2015         2004         2008         2009           Stelen Vehicle Recovery         2014         2015         2016         2018         201	Emergency Request (SOS)	2014	2014	2014	Sep-03	2014	2004	2004	Jan-03	2019	2013	2018	2004	2015	2004	2008	2019	2004
MyInfo         2014         2014         2014         2009         2019         2013         2018         2011         2015         2009         Apr-08         2019           Stolen Vehicle Recovery         2014         2014         2014         2014         2014         2014         0ct-04         0014         0ct-04         2013         2018         2018         2016         2015         E0c-04         2009         2019         2013         2018         2018         2015         E0c-04         2009         2019         2013         2018         2018         2015         E0c+04         2009         2019         2013         2018         2018         2015         E0c+04         2008         2019         2013         2018         2011         2015         2014         2019         2019         2013         2018         2011         2015         2014         2015         2019         2013         2018         2011         2015         2010         2010         2019         2013         2018         2011         2015         2010         2010         2010         2010         2010         2010         2010         2010         2010         2010         2010         2010         2010	Collision Management	2014	2014	2014	Sep-03	2014	2004	2004	Jan-03	2019	2013	2018	2004	2015	2004	2008	2019	2004
Stole Vehicle Recovery         2014         2014         Oct-04         2014         Oct-04         2014         Sep-06         Sep-06         Sep-06         Sep-06         Sep-06         2019         2013         2018         2018         2016         2016         2014         2013         2016         2018         2011         2015         2010         2010         2010         2010         2010         2010         2010         2010         2010         2010         2010         2010         2010         2010         2010         2010         2010         2010	Enhanced Roadside Assistance	2014	2014	2014	Sep-03	2014	2004	2004	Jan-03	2019	2013	2018	2004	2015	2004	2008	2019	2004
Door Unlock         2014         2014         2014         2014         Sep-06         2019         2013         2018         2008         2015         Sep-06         2019         2013         2018         2018         2011         2015         2019         2013         2014         2013         2014         2013         2014         2017         2017         2018         2018         2011         2015         2010         2010         2010         2017         2017         2017         2017         2017         2017         2017         2017         2017         2017         2017         2017         2017         2017         2017	MyInfo	2014	2014	2014	2009	2014	2009	2009	2009	2019	2013	2018	2011	2015	2009	Apr-08	2019	2009
Lights Flash / Hom Blow         2014         2004         2004         2006         2018         2011         2015         2014         2015         2014         2019         2016         2018         2011         2015         2014         2019         2019           Advanced Real-Time Traffic Information         2014         2014         2014         2014         2013         2014         2018         2011         2015         2014         2019         2019           BMW Online (BMW Search)         2014         2014         2017         2017         2017         2017         2017         2017         2018         2018         2011         2017         2017         2017         2017         2018         2018         2018         2018         2017         2017         2017         2017         2017         2017         2017         2017         2017         2017         2017         2017 <th< th=""><th>Stolen Vehicle Recovery</th><th>2014</th><th>2014</th><th>2014</th><th>Oct-04</th><th>2014</th><th>Oct-04</th><th>Oct-04</th><th>Sep-05</th><th>2019</th><th>2013</th><th>2018</th><th>Oct-04</th><th>2015</th><th>Oct-04</th><th>2008</th><th>2019</th><th>2009</th></th<>	Stolen Vehicle Recovery	2014	2014	2014	Oct-04	2014	Oct-04	Oct-04	Sep-05	2019	2013	2018	Oct-04	2015	Oct-04	2008	2019	2009
Lights Frash Holm biolow         2014         2014         2014         2017         2019         2019         2018         2018         2018         2018         2018         2018         2011         2015         2019         2019         2019         2019         2019         2019         2019         2019         2019         2019         2018         2011         2015         2017         2009         2019         2013         2018         2011         2015         2019         2019         2019         2019         2013         2014         2015         2019         2019         2019         2013         2014         2015         2019         2019         2019         2013         2014         2014         2014         2014         2014         2014         2014         2014         2014         2014         2014         2017         2011         2017         2016         2018         2018         2011         2015         2017         2	Door Unlock	2014	2014	2014	Sep-06	2014	Sep-06	Sep-06	Sep-06	2019	2013	2018	2008	2015	Sep-06	2008	2019	2008
Instantion         2014         2014         2004         2004         2004         2004         2004         2004         2004         2004         2004         2014         2011         2011         2013         2016         2011         2013         2016         2011         2013         2014         2014         2013         2014         2017         2016         2019         2018         2011         2015         2017         2017         2016         2019         2018         2017         2017         2017         2017         2017         2017         2017         2017         2017         2017         2017         2017         2017         2017         2019         2018         2018	Lights Flash / Horn Blow	2014	2014	2014		2014		2012	2009	2019	2016	2018	2011	2015	2014	2015	2019	2019
Traffic Information         2014         2014         2014         2014         2013         2014         2013         2019         2016         2017         2017         2017         2017         2017         2017         2017         2017         2017         2017         2017         2017         2017         2016         2018 </th <th>TeleService</th> <th>2014</th> <th>2014</th> <th>2014</th> <th></th> <th>2014</th> <th>2004</th> <th>2004</th> <th>2006</th> <th>2019</th> <th>2013</th> <th>2018</th> <th>2011</th> <th>2015</th> <th>2007</th> <th>2008</th> <th>2019</th> <th>2009</th>	TeleService	2014	2014	2014		2014	2004	2004	2006	2019	2013	2018	2011	2015	2007	2008	2019	2009
Concierge Services, Including POI Download       2014       2014       2007       2014       Sep-66       2007       2007       2019       2013       2018       2011       2017       2018       2019       2020       2019		2014	2014	2014		2014	2013	2014	2013	2019	2016	2018	2014	2015	2014	2015	2019	2019
Including POI Download       2014       2014       2014       2014       2014       2014       2017       2017       2017       2016       2016       2016       2016       2017       2017       2019       2019       2019       2019       2019       2019       2019       2019       2019       2019       2017       2017       2017       2016       2019       2018       2018       2017       2017       2017       2019       2019       2017       2017       2017       2017       2019       2018       2018       2018       2018       2017       2017       2019       2019       2017       2017       2019       2019       2019       2018       2018       2018       2018       2018       2018       2018       2018       2018       2017       2017       2019       2019       2017       2017       2019       2018       2018       2018       2018       2018       2018       2018       2018       2018       2018       2018       2017       2017       2019       2019       2019       2018       2018       2018       2018       2018       2018       2018       2018       2018       2018       2018       2018       <	BMW Online (BMW Search)	2014	2014	2014	2009	2014	2010	2010	2009	2019	2013	2018	2011	2015	2010	2010	2019	2009
WiFi Hotspot       2019       NA       2017       2017       2017       2017       2016       2019       2018       2017       2017       2017       2016       2019       2018       2017       2017       2017       2017       2017       2017       2017       2017       2017       2017       2017       2017       2017       2017       2017       2017       2019       2019         Apple CarPlay <sup>™</sup> Compatibility <sup>5</sup> 2018       2019       2018       2019       2021       2021       2	Concierge Services, including POI Download	2014	2014	2014	2007	2014	Sep-06	2007	2007	2019	2013	2018	2011	2015	2007	2008	2019	2009
On-Street Parking Information /         2018         2018         2018         2018         2017         2018 <sup>7</sup> 2018         2019         2018         2018         2019         2018         2018         2019         2018         2018         2019         2018         2019         2021         2019         2019         2021	0	2019	N/A	2017	2017 <sup>4</sup>	2017	2017	2017	2016	2019	2018	2018	2017	2017	2017	2017	2019	2019
ParkMobile         2018         2019         2011         2020         2019         2021         2021	Apple CarPlay™ Compatibility <sup>5</sup>	2018	2019	Aug-16	Aug-16	Aug-16	2017	Aug-16	Aug-16	2019	2018	2018	Sep-16 <sup>6</sup>	Sep-16 <sup>6</sup>	2017	2017	2019	2019
Digital Key (cormerly Digital Key for iPhone) <sup>8</sup> N/A         N/A         2021         2021         2021 <sup>15</sup> N/A         N/A         2021         N/A         2021 <sup>15</sup> 2021         2021         2021         2021         2021         2021         2021 <sup>15</sup> N/A         N/A         N/A         N/A         N/A         N/A         2021 <sup>15</sup> 2021         2021 <sup>15</sup> 2021         2021         2021 <sup>15</sup> 2021 <sup>15</sup> 2021         2021 <sup>15</sup> 2019 <sup>15</sup> N/A         N/A         2022 <sup>12</sup> 2021 <sup>2</sup> 2021 <sup>2</sup> 2021 <sup>2</sup> 2021 <sup>2</sup> 2019 <sup>15</sup> 2019 <sup>15</sup>		2018	2019	2018	2018	2018	2017	2018 <sup>7</sup>	2018	2019	2018	2018	2018	2018	2018	2018	2019	2019
(formerty Digital Key for iPhone) <sup>8</sup> N/A         N/A         2021         2019         N/A         N/A         N/A         2021         2019         2019         N/A         N/A         2022         2021         2019	Digital Key Classic <sup>8</sup>	N/A	N/A	2020 <sup>10</sup>	2019 <sup>9</sup>	N/A	N/A	N/A	2020	2019	N/A	N/A	N/A	N/A	2019	2020	2019	2019
BMW Connected Music w/Spotify <sup>™1</sup> N/A         N/A         2020 <sup>10</sup> 2019         2019         2019         N/A         N/A         2020 <sup>10</sup> 2019         2019         2019         2011 <sup>12</sup> 2019         2019         2019         2011 <sup>12</sup> 2020 <sup>112</sup> 2019         2020         2019         2019         2021 <sup>12</sup> 2019         2020         2019         2019         2021         2019         N/A         2022         2012         2019	Digital Key (formerly Digital Key for iPhone) <sup>8</sup>	N/A	N/A	2021 <sup>10</sup>	2021	2021	2021 <sup>15</sup>	N/A	N/A	2021	N/A	N/A	N/A	N/A	2021 <sup>15</sup>	2021	2021	2021
Remote Software Upgrade         N/A         V/A         2020 <sup>10</sup> 2019         2021         2021         N/A         2020         2019         N/A         2022         2022         2019         2020         2019           Remote Engine Start <sup>19</sup> N/A         N/A         2020 <sup>10</sup> 2019         2021         2021         N/A         2020         2019         N/A         N/A         2022         2022         2019         2020         2019         2019           Remote 3D View <sup>18</sup> N/A         N/A         2020 <sup>10</sup> 2019         2021         2017         2018         2019         N/A         N/A         2022         2019         2019         2020         2019 <t< th=""><th></th><th>N/A</th><th>N/A</th><th>2020<sup>10</sup></th><th>2019<sup>9</sup></th><th>2021</th><th>2020</th><th>N/A</th><th>2020</th><th>2019</th><th>N/A</th><th>N/A</th><th>2020/ 2021<sup>12</sup></th><th></th><th>2019</th><th>2020</th><th>2019</th><th>2019</th></t<>		N/A	N/A	2020 <sup>10</sup>	2019 <sup>9</sup>	2021	2020	N/A	2020	2019	N/A	N/A	2020/ 2021 <sup>12</sup>		2019	2020	2019	2019
Remote 3D View <sup>18</sup> N/A         N/A         2020 <sup>10</sup> 2019 <sup>9</sup> 2021         2017         2018         2018         2019         N/A         N/A         2019 <sup>12</sup> 2019 <sup>12</sup> 2019 <sup>12</sup> 2019 <sup>12</sup> 2019 <sup>12</sup> 2019 <sup>12</sup> 2019 <sup>13</sup> 2019 <sup>12</sup> 2019 <sup>13</sup> 2019 <sup>12</sup> 2019 <sup>12</sup> 2019 <sup>13</sup> 2019 <sup>12</sup> 2019 <sup>13</sup>	Remote Software Upgrade	N/A	N/A	2020 <sup>10</sup>	2019 <sup>9</sup>	2021	2021	N/A	2020	2019	N/A	N/A		2022	2019	2020	2019	2019
Drive Recorder <sup>16</sup> N/A       N/A       2020 <sup>10</sup> 2019 <sup>9</sup> 2021       2021       N/A       2020       2019       N/A       N/A       2022       2019       2019       2019       2019         Intelligent Personal Assistant       N/A       N/A       2020 <sup>10</sup> 2019 <sup>9</sup> 2021       2020       N/A       2020       2019       N/A       N/A       2022       2021 <sup>12</sup> 2019       2019       2019         Amazon Alexa Car Integration <sup>13</sup> 2019       2020       2019 <sup>13</sup> 2020 <sup>13</sup> 2020 <sup>13</sup> 2020 <sup>13</sup> 2019 <sup>13</sup> 2019 <sup>13</sup> <	Remote Engine Start <sup>19</sup>	N/A	N/A	2020 <sup>10</sup>	2019 <sup>9</sup>	2021	2021	N/A	2020	2019	N/A	N/A	2022	2022	2019	2020	2019	2019
Intelligent Personal Assistant       N/A       N/A       2020 <sup>10</sup> 2019 <sup>9</sup> 2021       2020       N/A       2020       2019       N/A       N/A       2020/2021 <sup>12</sup> 2020/2021 <sup>12</sup> 2019       2020       2019       2019         Amazon Alexa Car Integration <sup>13</sup> 2019       2020       2019 <sup>13</sup> 2020 <sup>13</sup> 2020 <sup>13</sup> 2020 <sup>13</sup> 2019 <sup>13</sup>	Remote 3D View <sup>18</sup>	N/A	N/A	2020 <sup>10</sup>	2019 <sup>9</sup>	2021	2017	2018	2018	2019	N/A	N/A	2018 <sup>12</sup>	2019 <sup>12</sup>	2019	2020	2019	2019
Intelligent Personal Assistant       N/A       N/A       N/A       N/A       2019	Drive Recorder <sup>16</sup>	N/A	N/A	2020 <sup>10</sup>	2019 <sup>9</sup>	2021	2021	N/A	2020	2019	N/A	N/A	2022	2022	2019	2020	2019	2019
Amazon Alexa Car Integration <sup>13</sup> 2019       2020       2019 <sup>13</sup> 2020 <sup>1</sup> 2020 <sup>13</sup> 2020 <sup>13</sup> 2020 <sup>13</sup> 2019 <sup>13</sup>	Intelligent Personal Assistant	N/A	N/A	2020 <sup>10</sup>	2019 <sup>9</sup>	2021	2020	N/A	2020	2019	N/A	N/A	2020/ 2021 <sup>12</sup>	2020/ 2021 <sup>12</sup>	2019	2020	2019	2019
Traffic Camera Information <sup>14</sup> N/A       N/A       2022 <sup>10</sup> 2019 <sup>9</sup> 2021       2020       N/A       2020       2019 <sup>12</sup> 2020 <sup>12</sup> 2020 <sup>12</sup> 2020 <sup>12</sup> 2019 <sup>13</sup> 2019 <sup>13</sup> Android Auto Compatibility <sup>17</sup> N/A       N/A       2020 <sup>10</sup> 2019 <sup>9</sup> 2021       2020       N/A       2020       2019       N/A       N/A $2020^{12}$ $2020^{12}$ $2019$ 2019       <	Amazon Alexa Car Integration <sup>13</sup>	2019	2020		2019 <sup>13</sup>	2020/ 2021 <sup>13</sup>	2020 <sup>13</sup>	N/A	2020 <sup>13</sup>	2019 <sup>13</sup>	2019	2019			2019 <sup>13</sup>	2020 <sup>13</sup>	2019 <sup>13</sup>	2019 <sup>13</sup>
$\frac{1}{1000} = \frac{1}{1000} = 1$	Traffic Camera Information <sup>14</sup>	N/A	N/A	2022 <sup>10</sup>	2019 <sup>9</sup>		2020	N/A	2020	2019	N/A	N/A			2019	2020	2019	2019 <sup>13</sup>
Unavon Pood Surface App <sup>20</sup> N/A N/A 2022 <sup>10</sup> 2019 <sup>9</sup> 2021 2020 N/A 2020 2019 N/A 2020/ 2020/ 2019 2020 2019 N/A	Android Auto Compatibility <sup>17</sup>	N/A	N/A	2020 <sup>10</sup>	2019 <sup>9</sup>	2021	2020	N/A	2020	2019	N/A	N/A		2020/ 2021 <sup>12</sup>	2019	2020	2019	2019
	Uneven Road Surface App <sup>20</sup>	N/A	N/A	2022 <sup>10</sup>	2019 <sup>9</sup>	2021	2020	N/A	2020	2019	N/A	N/A	2020/ 2021 <sup>12</sup>		2019	2020	2019	NA

\*Dates shown above reflect model year (e.g., 2020) or initial production dates (e.g., Mar-19) when feature first became available. Some vehicles are no longer able to access the features due to technology discontinuations such as discontinuation in cellular connectivity.

<sup>1-19</sup> Please refer to "Notes and Disclosures to Service Availability Matrix" page for additional information.

# BMW CONNECTED DRIVE.

Service Availability Matrix (continued).







Feature	i3	i8	2 Series	3 Series	4 Series	5 Series	6 Series	7 Series	8 Series	X1	X2	Х3	X4	X5	X6	X7	Z4
Experience Modes	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2020	2019	N/A	N/A	N/A	N/A	2019	2020	2019	2019
Caring Car	N/A	N/A	2020 <sup>10</sup>	2019 <sup>9</sup>	2021	2021	N/A	2020	2019	N/A	N/A	N/A	N/A	2019	2020	2019	2019
Automate My Habits	N/A	N/A	2020 <sup>10</sup>	2019 <sup>9</sup>	2021	2021	N/A	2020	2019	N/A	N/A	N/A	N/A	2019	2020	2019	2019
Use "Hello BMW" as wake word	N/A	N/A	2020 <sup>10</sup>	2019 <sup>9</sup>	2021	2020	N/A	2020	2019	N/A	N/A	2020 <sup>12</sup>	2020 <sup>12</sup>	2019	2020	2019	2019
Control Climate and Seat Heating	N/A	N/A	2020 <sup>10</sup>	2019 <sup>9</sup>	2021	2021	N/A	2020	2019	N/A	N/A	N/A	N/A	2019	2020	2019	2019
Set Ambient Light	N/A	N/A	2020 <sup>10</sup>	2019 <sup>9</sup>	2021	2020	N/A	2020	2019	N/A	N/A	2020 <sup>12</sup>	2020 <sup>12</sup>	2019	2020	2019	2019
Valet Mode	N/A	N/A	2020 <sup>10</sup>	2019 <sup>9</sup>	2021	2021	N/A	2020	2019	N/A	N/A	N/A	N/A	2019	2020	2019	2019

\*Dates shown above reflect model year (e.g., 2020) or initial production dates (e.g., Mar-19) when feature first became available

Experience Modes combine different vehicle functions in the car's interior. For example, the selection of a mode harmonizes the ambient light and seat climate control.

Caring Car consists of either the "Revitalize" or "Relax" programs, each 3 minutes in duration, which adjust ambient lighting, interior temperature, play appropriate music, and more.

Automate My Habits learns your preferences and automatically adjusts comfort functions.

Use "Hello BMW as wake word" allows you to request the BMW Intelligent Personal Assistant simply by saying "Hello BMW".

Control Climate and Seat Heating by requesting that the BMW Intelligent Personal Assistant adjusts interior temperature or intensity of seat heating.

Set Ambient Light allows you to request that the BMW Intelligent Personal Assistant adjust the ambient light settings.

Valet Mode allows you to lock the Control Display and iDrive, for example, when your vehicle is given to a valet.

### **BMW CONNECTED DRIVE.**

#### Notes and Disclosures to Service Availability Matrix.

<sup>1</sup>Lights Flash / Horn Blow available on 2012 and later 3 Series Sedan and ActiveHybrid 3 and 2014 and later 3 Series Sports Wagon and Gran Turismo

<sup>2</sup>Lights Flash / Horn Blow available on 2010 and later 5 Series Gran Turismo and 2011 and later 5 Series Sedan

<sup>3</sup>Advanced Real-Time Traffic Information, Weather Icons in Navigation Map, and Message Dictation available on 2013 and later ActiveHybrid 3 and 2014 and later 3 Series Sedan, Sports Wagon, and Gran Turismo

<sup>4</sup>WiFi Hotspot is not available on 2017 5 Series Gran Turismo

<sup>5</sup>Dates shown indicate when Apple CarPlay™ Compatibility was first available as a factory-installed option. or available to purchase via the ConnectedDrive Store (www.bmwusa.com/MyBMWConnectedDrive). When not factory-equipped with CarPlay™ Compatibility, vehicles must be factory-equipped with Navigation Professional and either 6NW (Wireless Charging), 6NP (Enhanced USB and Bluetooth), or 6NS (Smartphone Integration / Enhanced USB and Bluetooth) in order to be eligible for purchase of CarPlay Compatibility via the ConnectedDrive Store. For vehicles with Navigation Business (e.g., option 6UN/6UP/606), CarPlay Compatibility is only available as a factory-installed option.

<sup>6</sup>X3/X4 vehicles available with Apple CarPlay<sup>™</sup> Compatibility as a factory-installed option starting with Sep. 2016 production or available to purchase via the ConnectedDrive Store starting with Aug. 2016 production.

<sup>7</sup>On-Street Parking Information / ParkMobile not offered on 2017 and earlier 6 Series Coupe

<sup>8</sup>Digital Key Classic and Digital Key require Comfort Access (Option 322) and automatic transmission (Option 205, 2TB, or 2TE). Digital Key requires a compatible smartphone with NFC-capabilities, while Digital Key Classic is only available with the BMW KeyCard in order to use the Digital Key feature.

<sup>9</sup>Feature is available on 3 Series Sedan. It is not available 3 Series Gran Turismo.

<sup>10</sup>Except for Traffic Camera Information and Uneven Road Surface, feature is available on 2 Series Gran Coupe and MY2022 and newer 2 Series Coupe. Feature is not available on 2 Series Convertible. Traffic Camera Information and Uneven Road Surface are only available for MY2022 and newer 2 Series Coupe.

<sup>11</sup>Feature requires that the vehicle software is level 11/2019 or newer. For applicable vehicles, the software version can be checked in iDrive via "Apps > Settings > General Settings > Remote Software Upgrade". For vehicles without Remote Software Upgrade option, the vehicle's software level may be confirmed by your BMW Center. Please note: for vehicles which require a software update to be performed at a BMW Center, additional charges may apply. A Spotify™ Premium account is required. Spotify™ is a trademark of Spotify USA Inc. Further information on Spotify can be found at https://www.spotify.com/us/.

<sup>12</sup>Feature is available on 2020 X3 and X4 (except X3 M and X4 M). It is then available on all MY2021 and later X3 and X4, including X3 M and X4 M.

<sup>13</sup>For vehicles equipped with 6U3 (Live Cockpit Professional) or 6U2 (Live Cockpit Plus), feature requires that the vehicle software is level 3/2021 or newer. For applicable vehicles, the software version can be checked in iDrive via "Apps > Settings > General Settings > Remote Software Upgrade". For vehicles without Remote Software Upgrade option, the vehicle's software level may be confirmed by your BMW Center. Please note: for vehicles which require a software update to be performed at a BMW Center, additional charges may apply. For vehicles not equipped with 6U3 (Live Cockpit Professional) or 6U2 (Live Cockpit Plus), feature requires that the vehicle software is level 11/2018 or newer.

<sup>14</sup>Traffic Camera Information requires that the vehicle software is level 7/2019 or newer. For applicable vehicles, the software version can be checked in iDrive via "Apps > Settings > General Settings > Remote Software Upgrade". For vehicles without Remote Software Upgrade option, the vehicle's software level may be confirmed by your BMW Center. Please note: for vehicles which require a software update to be performed at a BMW Center, additional charges may apply. Traffic Camera Information requires option Live Cockpit Pro (Option 6U3) on applicable vehicles.

<sup>15</sup>For MY2021, 530e/530e xDrive Sedan is compatible as of July 2020 production and X5 xDrive45e is compatible as of August 2020 production.

<sup>16</sup>Refer to <u>note #7</u> on page 6 for more information about Drive Recorder applicability.

<sup>17</sup>Android Auto Compatibility requires that the vehicle software is level 7/2020 or newer and vehicle is equipped with Connected Package Professional (6C4). For applicable vehicles, the software version can be checked in iDrive via "Apps > Settings > General Settings > Remote Software Upgrade". For vehicles without Remote Software Upgrade option, the vehicle's software level may be confirmed by your BMW Center. Please note: for vehicles which require a software update to be performed at a BMW Center, additional charges may apply.

<sup>18</sup> Refer to <u>note #9</u> on page 6 for more information about Remote 3D View applicability.

<sup>19</sup> For applicable vehicles, equipped with automatic transmission (Option 205, 2TB, or 2TE) and not factory-equipped with Remote Engine Start (Option 1CR), please visit the ConnectedDrive Store at <u>www.bmwusa.com/MyBMWConnectedDrive</u>, your BMW Center, or call BMW Assist at 888-333-6118 to see if this feature is available for purchase.

<sup>20</sup>Feature requires that the vehicle software is level 7/2020 or newer. For applicable vehicles, the software version can be checked in iDrive via "Apps > Settings > General Settings > Remote Software Upgrade". For vehicles without Remote Software Upgrade option, the vehicle's software level may be confirmed by your BMW Center. Please note: for vehicles which require a software update to be performed at a BMW Center, additional charges may apply.

## **BMW CONNECTED DRIVE.**

#### Service Durations and Renewals. Model Year 2018 and earlier vehicles.







Franking	All Model Year 2008 —	Model Year 2014 and later (except Model Year 2014 X6)	All Model Year 2016 produced July 1, 2015 and later					
Feature	Model Year 2013 vehicles & Model Year 2014 X6	& Model Year 2015 and later X6 produced through June 30, 2015	up to Model Year 2018 <sup>1</sup>					
Automatic Collision Warning			Requires BMW Assist eCall (Option 6AC)					
Emergency Request (SOS)		Requires BMW Assist eCall (Option 6AC) 10 years of service included in factory-equipped vehicles						
Collision Management			A 1 year renewal of any of the following with activate Automatic Collision Warning, SOS, Collision Management, etc. for as long as technically supported: Advanced Real-Time Traffic Information (\$50), ConnectedDrive Services (\$50), Concierge Services (\$100), Connected Package (\$50), Connected Package with Advanced Real-Time Traffic Information (\$90),					
Enhanced Roadside Assistance		No renewals available	Connected Package (\$50), Connected Package with Advanced Real- Lime Traffic Information (\$90), or Connected Package Plus (\$150)					
Customer Relations								
MyInfo Stolen Vehicle Recovery		Requires Remote Services (Option 6AP)	Requires Remote Services (Option 6AP) 4 years of service included in factory-equipped vehicles					
Door Unlock	Available with the	10 years of service included in factory-equipped vehicles	1 year renewal is included in Connected Package (\$50), Connected Package with					
Lights Flash / Horn Blow	BMW Assist Safety Plan	No renewals available	Advanced Real-Time Traffic Information (\$90), or Connected Package Plus (\$150)					
TeleService	4 years of service included in factory-equipped vehicles No renewals available	Requires BMW TeleService (Option 6AE) 10 years of service included in factory-equipped vehicles	Requires BMW TeleService (Option 6AE) 4 years of service included in factory-equipped vehicles A 1 year renewal of any of the following with activate TeleService for as long as technically supported: Advanced Real-Time Traffic Information (\$50), ConnectedDrive Services (\$50), Concierge Services (\$100), Connected Package (\$50), Connected Package with					
		No renewals available	Information (\$50), Connected Drive Services (\$50), Concierge Services (\$100), Connected Package (\$50), Connected Package with Advanced Real-Time Traffic Information (\$90), or Connected Package Plus (\$150)					
Advanced Real-Time		Requires Advanced Real-Time Traffic Information (Option 6AM) 3 years of service included in factory-equipped vehicles	Requires Advanced Real-Time Traffic Information (Option 6AM) 4years of service included in factory-equipped vehicles					
Traffic Information		1 year renewal of 6AM available (\$50) as standalone purchase or available as part of Connected Package with Advanced Real-Time Traffic Information (\$90), or Connected Package Plus (\$150)	1 year renewal of 6AM available (\$50) as standalone purchase or available as part of Connected Package with Advanced Real-Time Traffic Information (\$90), or Connected Package Plus (\$150)					
Weather Icons in Navigation Map		Requires BMW Online and Apps / ConnectedDrive Services (Option 6AK) 3 years of service included in factory-equipped vehicles	Requires BMW Online and Apps / ConnectedDrive Services (Option 6AK) 4 years of service included in factory-equipped vehicles					
BMW Online (BMW Search)	Available with the optional BMW Assist Convenience Plan	1 year renewal of 6AK is included in Connected Package (\$50), Connected Package with Advanced Real-Time Traffic Information (\$90), or Connected Package Plus (\$150)	1 year renewal of 6AK is included in Connected Package (\$50), Connected Package with Advanced Real-Time Traffic Information (\$90), or Connected Package Plus (\$150)					
Concierge	An active Safety Plan is required	Requires Concierge Services (Option 6AN)	Requires Concierge Services (Option 6AN)					
Concierge POI Download	NI 1 111	3 years of service included in factory-equipped vehicles	4 years of service included in factory-equipped vehicles					
Critical Calling	No renewals available	No renewals available	No renewals available					
ConnectedDrive Portal	Active Safety Plan is required. Refer to Service Availability for model year applicability	Active BMW Assist eCall required (minimum)	Active BMW Assist eCall required (minimum)					
WiFi Hotspot	Not applicable	Not applicable	Requires WiFi Hotspot option (6WD) A 3 month / 3GB (whatever occurs first) trial is included.					
in notspot			A paid subscription to a data plan is required beyond trial period for continued WiFi Hotspot functionality					
Apple CarPlay™ Compatibility	Not applicable	Not applicable	Requires Apple CarPlay Compatibility (6CP) as a factory-equipped feature or purchased via ConnectedDrive Store <sup>3</sup>					
			20 year purchase of 6CP available (\$300) as standalone purchase					
			Requires Advanced Real-Time Traffic Information (Option 6AM) <b>and</b> BMW Online and Apps / ConnectedDrive Services (Option 6AK)					
On-Street Parking Information /	Not applicable	Not applicable	4 years of both services included in factory-equipped vehicles					
ParkMobile			1 year renewal of 6AM available (\$50) as standalone purchase or available as part of Connected Package with Advanced Real-Time Traffic Information (\$90), or Connected Package Plus (\$150) 1 year renewal of 6AK is included in Connected Package (\$50), Connected Package with Advanced Real-Time Traffic Information (\$90), or Connected Package Plus (\$150)					
Digital Key	Not applicable	Not applicable	Not Applicable					

<sup>1-3</sup> Please refer to "Notes and Disclosures to Service Durations and Renewal" page for additional information. Where no duration is shown above, feature is available for as long as technically supported.

### **BMW CONNECTED DRIVE.** Service Durations and Renewals. Model Year 2019 and later.







Feature	Model Year 2019 and later with Live Cockpit Pro (Option Code 6U3)	Model Year 2019 and later with Live Cockpit Plus (Option Code 6U2)	Model Year 2019 and later with Live Cockpit (Option Code 6U1)	Model Year 2019 and later without Live Cockpit/Pro/Plus
Automatic Collision Warning Emergency Request (SOS) Collision Management Enhanced Roadside Assistance	Requires	Live Cockpit Pro (6U3), Live Cockpit Plus (6U2), or Live Cock	pit (6U1)	Requires BMW Assist eCall (Option 6AC)
MyInfo Stolen Vehicle Recovery Door Unlock /Lights Flash/Horn Blow	Requires Connected Package Pro (6C4) 4 years of service included in factory-equipped vehicles	Requires Connected Package Pro (6C4) or Connected Package Plus (6C2) 4 years of service included in factory-equipped vehicles	Requires Connected Package (6C1) 4 years of service included in factory-equipped vehicles	Requires Remote Services (Option 6AP) 4 years of service included in factory-equipped vehicles
TeleService	Requires	Live Cockpit Pro (6U3), Live Cockpit Plus (6U2), or Live Cock	pit (6U1)	Requires BMW TeleService (Option 6AE)
Advanced Real-Time Traffic Information	Requires Connected Package Pro (6C4) 4 years of service included in factory-equipped vehicles	Requires Connected Package Pro (6C4) or Connected Package Plus (6C2) 4 years of service included in factory-equipped vehicles	Not Applicable	Requires Advanced Real-Time Traffic Information (Option 6AM) 4years of service included in factory-equipped vehicles
Weather Icons in Navigation Map BMW Online (BMW Search)	Requires Connected Package Pro (6C4) 4 years of service included in factory-equipped vehicles	Requires Connected Package Pro (6C4) or Connected Package Plus (6C2) 4 years of service included in factory-equipped vehicles	Not Applicable	Requires BMW Online and Apps / ConnectedDrive Services (Option 6AK) 4 years of service included in factory-equipped vehicles
Concierge, incl. POI Download Critical Calling	Requires Connected Package Pro (6C4) 4 years of service included in factory-equipped vehicles	Requires Connected Package Pro (6C4) or Connected Package Plus (6C2) 4 years of service included in factory-equipped vehicles	Requires Connected Package (6C1) 4 years of service included in factory-equipped vehicles	Requires Concierge Services (Option 6AN) 4 years of service included in factory-equipped vehicles
	Requires Connected Package Pro (6C4) and WiFi Hotspot option (6WD)	Requires Connected Package Pro (6C4) or Connected Package Plus (6C2) and WiFi Hotspot option (6WD)	Requires Connected Package (6C1) and WiFi Hotspot option (6WD)	Requires WiFi Hotspot option (6WD)
WiFi Hotspot	A 3 month / 3GB (whatever occurs first) trial is included.	A 3 month / 3GB (whatever occurs first) trial is included.	A 3 month / 3GB (whatever occurs first) trial is included.	A 3 month / 3GB (whatever occurs first) trial is included.
	A paid subscription to a data plan is required beyond trial period for continued WiFi Hotspot functionality	A paid subscription to a data plan is required beyond trial period for continued WiFi Hotspot functionality	A paid subscription to a data plan is required beyond trial period for continued WiFi Hotspot functionality	A paid subscription to a data plan is required beyond trial period for continued WiFi Hotspot functionality
Apple CarPlay™ Compatibility	Requires Connected Package Pro (6C4)	Requires Connected Package Pro (6C4) or Connected Package Plus (6C2)	Not Applicable	Requires Apple CarPlay Compatibility (6CP) as a factory-equipped feature or purchased via ConnectedDrive Store
On-Street Parking Information / ParkNow	Requires Connected Package Pro (6C4) 4 years of service included in factory-equipped vehicles	Requires Connected Package Pro (6C4) or Connected Package Plus (6C2) 4 years of service included in factory-equipped vehicles	Not Applicable	Requires Advanced Real-Time Traffic Information (Option 6AM) and BMW Online and Apps / ConnectedDrive Services (Option 6AK) 4 years of both services included in factory-equipped vehicles
Digital Key Classic <sup>4</sup>	Requires Connected Package Pro (6C4) <sup>4</sup> 1 year of service included in factory-equipped vehicles.	Not Applicable	Not Applicable	Not Applicable
Digital Key (formerly Digital Key for iPhone) <sup>4</sup>	Requires Connected Package Pro (6C4) <sup>4</sup>	Requires Connected Package Pro (6C4) <sup>4</sup>	Not Applicable	Not Applicable
BMW Connected Music <sup>5</sup>	Requires Connected Package Pro (6C4) Up to 4 years of service included in factory-equipped vehicles <sup>2</sup>	Requires Connected Package Pro (6C4)	Not Applicable	Not Applicable
Remote Software Upgrade	Requires Live Cockpit Pro (6U3) 4 years of service included in factory-equipped vehicles	Requires Connected Package Pro (6C4)	Not Applicable	Not Applicable
Remote Engine Start <sup>6</sup>	Requires Connected Package Pro (6C4) 4 years of service included in factory-equipped vehicles	Requires Connected Package Pro (6C4) or Connected Package Plus (6C2) 4 years of service included in factory-equipped vehicles	Requires Connected Package (6C1) 4 years of service included in factory-equipped vehicles	Requires Remote Engine Start (Option 1CR) 4 years of service included in factory-equipped vehicles
Remote 3D View <sup>9</sup>	Requires Connected Package Pro (6C4) 4 years of service included in factory-equipped vehicles	Requires Connected Package Pro (6C4) or Connected Package Plus (6C2) 4 years of service included in factory-equipped vehicles	Requires Connected Package (6C1) 4 years of service included in factory-equipped vehicles	Requires Parking Assistant Plus (Option 5DN) or Side and Top View Cameras (Option 5DL) 4 years of service included in factory-equipped vehicles
Drive Recorder <sup>7</sup>	Requires Live Cockpit Pro (6U3) Available as 1 month trial (\$0), 12 months (\$39) or 36 months (\$99) subscription, or one-time purchase (\$149)	Not applicable	Not Applicable	Not Applicable
Intelligent Personal Assistant	Requires Live Cockpit Pro (6U3) 4 years of service included in factory-equipped vehicles	Not Applicable	Not Applicable	Not Applicable
Traffic Camera Information <sup>8</sup>	Requires Live Cockpit Pro (6U3) 3 month trial is included for factory-equipped vehicles 15 month subscription available (\$25)	Not Applicable	Not Applicable	Not Applicable
Android Auto Compatibility	Requires Connected Package Pro (6C4)	Requires Connected Package Pro (6C4)	Not Applicable	Not Applicable
Amazon Alexa Car Integration <sup>10</sup>	Requires Connected Package Pro (6C4)	Requires Connected Package Pro (6C4)	Not Applicable	Not Applicable
Uneven Road Surface App	Requires Connected Package Pro (6C4)	Not Applicable	Not Applicable	Not Applicable

<sup>4-10</sup> Please refer to "Notes and Disclosures to Service Durations and Renewal" page for additional information. Where no duration is shown above, feature is available for as long as technically supported.

### **BMW CONNECTED DRIVE.** Notes and Disclosures to Service Durations and Renewals.



<sup>1</sup>Applicable for vehicles with a BMW Assist contract completed starting September 23, 2015. For vehicles with a contract completed before September 23, 2015, the service offering will be that shown in the "2014 and later (except 2014 X6)..." column

<sup>2</sup>BMW Online and Apps / ConnectedDrive Services (6AK) must also be renewed in order to have MyInfo functionality via the ConnectedDrive portal (www.bmwusa.com/ MyBMWConnectedDrive)

<sup>3</sup>Refer to the Service Availability Matrix for availability information about Apple CarPlay Compatibility

<sup>4</sup>Digital Key Classic and Digital Key require Comfort Access (Option 322) and automatic transmission (Option 205, 2TB, or 2TE). Digital Key requires a compatible smartphone with NFC-capabilities, while Digital Key Classic is only available with the BMW KeyCard in order to use the Digital Key feature.

<sup>5</sup>Feature requires that the vehicle software is level 11/2019 or newer. For applicable vehicles, the software version can be checked in iDrive via "Apps > Settings > General Settings > Remote Software Upgrade". For vehicles without Remote Software Upgrade option, the vehicle's software level may be confirmed by your BMW Center. Please note: for vehicles which require a software update to be performed at a BMW Center, additional charges may apply. For BMW Connected Music, a Spotify<sup>™</sup> Premium account is required. Spotify<sup>™</sup> is a trademark of Spotify USA Inc. Further information on Spotify can be found at https://www.spotify.com/us/.

<sup>6</sup>Requires Remote Engine Start (Option 1CR) from new, or purchased via the ConnectedDrive Store at www.bmwusa.com/MyBMWConnectedDrive, your BMW Center, or by calling BMW Assist at 888-333-6118.

<sup>7</sup>Requires Parking Assistant Plus (Option 5DN) and Drive Recorder (Option 6DR). For vehicles not equipped with Option 6DR from new, but equipped with Option 5DN, Drive Recorder requires that the vehicle software is level 7/2019 or newer. For applicable vehicles, the software version can be checked in iDrive via "Apps > Settings > General Settings > Remote Software Upgrade". For vehicles without Remote Software Upgrade option, the vehicle's software level may be confirmed by your BMW Center. Please note: for vehicles which require a software update to be performed at a BMW Center, additional charges may apply.

<sup>8</sup>Traffic Camera Information requires that the vehicle software is level 7/2019 or newer. For applicable vehicles, the software version can be checked in iDrive via "Apps > Settings > General Settings > Remote Software Upgrade". For vehicles without Remote Software Upgrade option, the vehicle's software level may be confirmed by your BMW Center. Please note: for vehicles which require a software update to be performed at a BMW Center, additional charges may apply.

<sup>9</sup>Remote 3D View requires Parking Assistant Plus (Option 5DN) or Side and Top View Cameras (Option 5DL). Additionally, MY2020 5 Series, X3, and X4 require vehicle software 11/2019 or newer. The software version can be checked in iDrive via "Apps > Settings > General Settings > Remote Software Upgrade". For vehicles without Remote Software Upgrade option, the vehicle's software level may be confirmed by your BMW Center. Please note: for vehicles which require a software update to be performed at a BMW Center, additional charges may apply.

<sup>10</sup>For vehicles equipped with 6U3 (Live Cockpit Professional) or 6U2 (Live Cockpit Plus), feature requires that the vehicle software is level 3/2021 or newer. For applicable vehicles, the software version can be checked in iDrive via "Apps > Settings > General Settings > Remote Software Upgrade". For vehicles without Remote Software Upgrade option, the vehicle's software level may be confirmed by your BMW Center. Please note: for vehicles which require a software update to be performed at a BMW Center, additional charges may apply. For vehicles not equipped with 6U3 (Live Cockpit Professional) or 6U2 (Live Cockpit Plus), feature requires that the vehicle software is level 11/2018 or newer.