

LABOR & PARTS

J# 1 94BMZ-BODY1 BODY 1 TECH(S):5424 WARRANTY  
 CUSTOMER STATES THE CARBON FIBER TRIM AROUND THE SHIFTER WAS NOT INSTALLED WITH OTHER CARBON FIBER PIECES. SOP. INITIAL ENQUIRY CAME IN WITH M. MOYER ON 3/24/2021. D. MITCHELL CONFIRMED KIT CONTENTS 3/29/21 ORDERED TRIM PIECE. INSTALLED CARBON FIBER CENTER CONSOLE TRIM

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	51-16-8-072-940	COVER CENTER CONSOL		0.00
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

J# 2 01BMZ-MPI MULTIPOINT INSPECT'N TECH(S):5424 INTERNAL  
 PERFORM MULTI-POINT INSPECTION PERFORMED MULTI-POINT INSPECTION THANK YOU FOR YOUR BUSINESS!

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

J# 3 01BMZ-SANITIZE COVID-19 SANITIZE TECH(S):5424 INTERNAL  
 WE SANITIZED YOUR INTERIOR SURFACES USING A BMW APPROVED DISINFECTANT, PAYING SPECIAL ATTENTION TO AREAS THAT ARE TOUCHED FREQUENTLY WITH YOUR HANDS (STEERING WHEEL, RADIO BUTTONS, SEAT BELT LATCH, DOOR HANDLES, SHIFT KNOB, ETC.) YOUR VEHICLE'S INTERIOR WAS SANITIZED AGAIN AFTER SERVICE. THANK YOU FOR ALLOWING BMW OF SILVER SPRING TO SERVICE YOUR VEHICLE.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
				JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	0.00

ESTIMATE  
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.00 (+TAX)

COMMENTS  
 ++LOANER++SOP CARBON FIBER TRIM

MANUFACTURER SPECIAL PROGRAMS  
 ADJUSTMENT PROGRAMS  
 Federal law requires manufacturers to furnish the National Highway Traffic Safety Administration (NHTSA) with bulletins describing any defects in their vehicles. You may obtain copies of these bulletins from either the manufacturer or NHTSA. In addition, certain consumer publications or organizations publish information which may be available to you for or for free.

LOSS / DAMAGE DISCLAIMER  
 Under certain circumstances, such as theft or other cause out of their control, Mile One may not be responsible for loss or damage to motor vehicle or articles left in the vehicle housed at a Mile One facility. You have a right to ask a Mile One representative about the extent of their responsibility, including the extent of their insurance coverage of the automobile repair facility. Mile One is not responsible for valuables left in the vehicle including money, tapes, CDs, cell phones, radio detectors, CB radios, etc.

"Montgomery County Reg. No. 003 Limited express warranty: 12 months or 12,000 miles, whichever comes first. All adjustment work must be performed at the same Mile One facility as the original work."